

22 April 2025

Dear Parent/Carer,

Year 9 Parents' Evening Wednesday 30 April and Thursday 1 May 2025

I am pleased to confirm that Parents' Evening for Year 9 will be held on both Wednesday 30 and Thursday 1 May 2025 using the online School Cloud platform. This letter is an early communication due to the Easter break, with the bookings opening during the first week of the Summer term.

The year 9 parents' evening presents an ideal opportunity to talk with your child's teachers about their progress on their new GCSE courses and what preparation is required for the Year 9 assessments held later in the Summer term.

Parents' evenings continue to be held virtually using the School Cloud platform. To access the School Cloud platform the web address is <u>https://wealdschool.schoolcloud.co.uk/</u>. To login you should first enter your details followed by your child's details which we have on our system. This login process will match the records to provide you access into your personal portal. The email address is used for the system to send confirmation and a notification to you prior to the parents' evening. If you have trouble logging in, at first try full names with no abbreviations. If there are still issues, please contact our network support team using the details at the end of this letter. It is recommended that you attempt to log into the system prior to the bookings opening.

You will be able to book appointments for parents' evening from **Friday 25 April at 6.00pm**. You should only book **one appointment per subject**. Appointments on the evenings will begin from 3.30pm. A video demonstration for how to login, book and join appointments is <u>available here</u>.

Within the School Cloud platform there are various functions available which we encourage you to use either before or during the meetings:

- A note can be written with your booking for the teacher to read prior to the evening, for example you may wish to highlight a discussion point you would like to cover.
- The ability to test connections, sound, video prior to the parents' evening.
- The ability to send a link to another adult in advance to join the meeting .
- If sound or visuals are lost, there is a chat function with the teacher so the meeting can continue in an alternative format.
- A reminder email will automatically be received 1 hour before your first appointment.

While we have done everything we can to ensure that it goes smoothly, we would ask for your understanding and patience in the event of any technical difficulties. It is also really important to

ensure that you have conducted a connection and audio test prior to the meetings. This is available within the portal. You will need a reliable internet connection in the location where you will be holding the meetings, and to ensure both sound and webcam settings are functioning on the device to be used for the meetings. If you are connecting to the meeting using a mobile device it is recommended you have a Wifi connection rather than using 4G.

If you experience any technical difficulties and require support before the parents' evening, or you need access to a stable internet connection or device to support your attendance to the virtual parents' evening please <u>complete this short form</u>. Alternatively, please contact our Network Support team (<u>networksupport@theweald.org.uk</u>) with details of any issue and your contact details.

You will receive an email 1 hour before your first appointment with a link to aid the login process.

Thank you for your continued support of the school.

Yours faithfully,

Ms T Day Assistant Headteacher