

Worldwide Medical Assistance

To obtain urgent medical advice or assistance, there is an emergency help line that operates a 24 hours emergency service throughout the year.

You should contact the following company in any event if admission to hospital or if hospital treatment is required. They can assist in finding appropriate medical help, translation services and invoicing arrangements.

Lifeline Plus Assist

From the UK: 01273 552922

From Abroad : +44 (0)1273 552922

Lifeline Plus Assist will:-

- Consult with doctors and hospital authorities regarding treatment, the insurance policy itself and will guarantee the payment of the hospital charges
- Where it is considered preferable to bring back the patient to the UK, Lifeline Plus Assist will consult with the doctors as to appropriate means of transport (scheduled airline/road or specially equipped ambulance)
- Medical repatriation
- Will arrange for persons to visit/accompany the patient, subject to Lifeline Plus Assist's agreement

Pre-existing Medical Conditions

The AIG policy does not exclude persons with pre-existing medical conditions. Cover will only be refused if it is discovered that the Insured was travelling against medical advice.

For peace of mind, any person wishing to travel with a pre-existing medical condition should seek a medical practitioner's approval at the time of booking and/or shortly before the trip commences in case of deterioration.

The doctor should take into account:-

- a) the person's condition
- b) the destination
- c) the nature of the planned activities
- d) the length of the trip
- e) other factors such as the planned availability of additional care or medication

Anyone travelling against medical advice will not be insured under the medical expenses section.

Exchange Visits - Insurance

Providing the exchange visit is organised by the School or educational establishment, the same terms and policy conditions as outlined above, will apply.